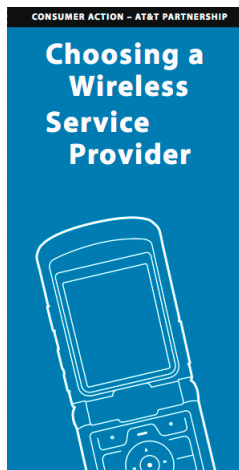


# Free Consumer Action Publications

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Publications	Quantity <small>(Limit: 50 copies, per language, per agency)</small>				
	Chinese	English	Korean	Spanish	Vietnamese
<p><b>Choosing a Wireless Service Provider</b>  <i>Brochure available in Chinese, English, Korean, Spanish, and Vietnamese</i></p> <p>Many companies offer wireless phone service, but how can you find the one with the best plan for you? This brochure explores the questions you need to ask yourself when shopping for wireless service, and helps you determine which features and services are right for you. It has information on types of calling plans, choosing a phone, phone service contracts and potential billing problems.</p> <p><i>(Limit: 50 copies, per language, per agency)</i></p>					
<p><b>Choosing a Wireless Service Provider Backgrounder Guide</b>  <i>Backgrounder Guide only available in English</i></p> <p>This question-and-answer format booklet is designed to help you understand the issues involved in shopping for and using cell phone service. You can use it to find answers to client questions or as a backgrounder when you train staff and clients using the accompanying Consumer Action curriculum*. Topics covered include wireless service plans and coverage, wireless phones, keeping your phone number when you change providers, reading a wireless phone bill, cell phones and driving, courtesy when using cell phones, preventing theft and fraud, privacy concerns and resources for information and assistance.</p> <p><small>*One camera-ready copy of the Choosing a Wireless Service Provider Training Curriculum will be sent with orders for the Backgrounder Guide. You may copy the curriculum as needed.</small></p> <p><i>(Limit: 5 copies, per agency)</i></p>					

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