

FREE PUBLICATIONS FROM CONSUMER ACTION

* It takes 3-4 weeks for processing and shipping your materials. If you have any questions, please send an e-mail to info@consumer-action.org



Publications	Quantity				
	Chinese	English	Korean	Spanish	Vietnamese
<p>Recognizing Credit Card Fraud <i>Available in Chinese, English, Korean, Spanish, and Vietnamese</i></p> <p>Credit card fraud happens when consumers give their credit card number to unfamiliar individuals, when cards are lost or stolen, when mail is diverted from the intended recipient and taken by criminals, or when employees of a business copy the card or card numbers of a cardholder. This new Consumer Action fact sheet explains how to recognize and avoid many forms of fraud that involve credit cards, such as skimming, phishing, ID theft and counterfeit cards. <i>(Limit: 50 copies, per language, per agency)</i></p>					
<p>Q&A about Credit Card Fraud <i>Available in English only</i></p> <p>This 24-page publication provides information about many aspects of credit card fraud and offers tips for recognizing fraud and preventing it. The guide also covers how to check your credit card billing statement, where to report credit card fraud and what to do when fraud strikes. A list of helpful resources is included. <i>(Limit: 5 copies, per agency)</i></p>					

To order, fax this order form to:
(415) 777-5267

Or mail it to:

Consumer Action

221 Main Street
Suite 480
San Francisco, CA 94105

Agency Information:

Contact Person _____

Agency _____

Mailing Address _____

City _____ State _____ Zip Code _____

Phone _____ Fax _____

E-mail _____

Web address _____

Shipping Information (if different from the above):

Attention _____

Agency _____

Shipping Address (no P.O. Box, please) _____

City _____ State _____ Zip Code _____

This publication was created by Consumer Action with funding from Washington Mutual

Chase_090822