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A CONSUMER ACTION PUBLICATION



Publications	Quantity				
	Chinese	English	Korean	Spanish	Vietnamese
<p>Connect to 'Lifeline' and Save: Discounted Lifeline Telephone Service Helps Low-Income Californians <i>Brochure available in Chinese, English, Korean, Spanish, and Vietnamese</i></p> <p>This publication contains explanations of Lifeline features and benefits; program eligibility; applying for Lifeline; yearly recertification (verification) of existing customers and a list of helpful Lifeline resources.</p> <p><i>(Limit: 100 copies, per language, per agency)</i></p>					
<p>Universal Lifeline: Discounted Telephone Service for Low-Income Californians (Leader's Guide) <i>Leader's Guide only available in English</i></p> <p>This guide provides background on California Lifeline to trainers and staff members of community-based organizations. It explains Lifeline features and benefits; program eligibility; applying for Lifeline; yearly recertification (verification) of existing customers and a list of helpful Lifeline resources.</p> <p>Note: All orders for the "Leader's Guide" will include one companion "Training Guide" that can be copied as needed. It will help you set up a two-hour training on the California Lifeline program. A PowerPoint presentation is also available. (It can be downloaded from the Consumer Action web site at http://www.consumer-action.org)</p> <p><i>(Limit: 10 copies, per agency)</i></p>					

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