

ADDITIONAL RESOURCES

Area Agency on Aging - County of Los Angeles: (213) 738-4004

- Information and help on critical services, including home-delivered meals.

Assessor's Office - County of Los Angeles: (213) 974-3211

- Information on real property, including property taxes & assessed values.

Bar Association Lawyer Referral Service – Elder Law Committee: (213) 243-1525

- Legal information and assistance to older adults.

Bet Tzedek Legal Service: (818) 769-0136

- Free and low-cost legal help to eligible individuals.

Community & Senior Services Department - County of Los Angeles

Elder Abuse Hotline: (877) 477-3646

- Investigates reports of physical or emotional abuse, abandonment or neglect.

Consumer Affairs Department – County of Los Angeles: (800) 593-8222

- Consumer counseling, complaint investigation and consumer education

Contractors State License Board: (800) 321-2752

- Information and complaints against contractors.

Controller's Office – State of California: (800) 952-5661

- Property tax postponement for seniors and disabled persons.

Corporations Department – State of California: (213) 576-7500

- Information and complaints regarding investment and financial fraud.

Federal Trade Commission: (877) 382-4357

- Consumer education, consumer fraud investigation and enforcement

Legal Aid Foundation of Los Angeles: (800) 399-4529

- Free and low-cost legal help to eligible individuals.

Mental Health Department - Public Guardian: (213) 974-0515

- Investigates an individual's need for conservatorship.

National Do Not Call Registry: (888) 382-1222:

- Remove your name from telemarketing lists.

Public Social Services Department – County of Los Angeles: (562) 908-8400

- Benefits and services to eligible low-income residents.

2-1-1 Info Line (Like 911 for emergency)

- 211 connects people to emergency food, shelter and other services.

www.annualcreditreport.com: Website to get your free credit report every 12 months from each of these agencies: Equifax, TransUnion and Experian

Special Thanks to The Redondo Beach Performing Arts Center: (310) 937-6607

A destination for artists and audiences. Resident companies include Civic Light Opera of South Bay Cities Los Angeles Ballet and the Distinguished Speakers Series.

BOARD OF SUPERVISORS

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COUNTY OF LOS ANGELES

Supervisor Don Knabe

Department of Consumer Affairs

City of Redondo Beach



PRESENT A FREE

SMARTER SENIORS FORUM

WHEN:

Monday, April 7, 2008

1:00 – 4:00 p.m.

WHERE:

Redondo Beach

Performing Arts Center

1935 Manhattan Beach Blvd.

Redondo Beach, CA 90278

Presented in association with, County of Los Angeles Departments of Consumer Affairs, Community & Senior Services - APS Program, the County of Los Angeles Department of Mental Health - Office of the Public Guardian, Bet Tzedek Legal Services, and the Federal Trade Commission.

Funded by a grant from the County of Los Angeles Dept. of Community & Senior Services



Smarter Seniors Forum

1:00 p.m.: **Registration & Exhibits**
- Live Music by *The Swinging Seniors*

1:45 p.m.: **Program**

Moderators: **Jacki Bacharach**, Executive Director
South Bay Cities Council of Governments
Diane Baer, Smarter Seniors Coordinator
County of Los Angeles Department of Consumer Affairs

Welcome: **Pastor Herrera, Jr.**, Director
Department of Consumer Affairs
Mike Gin, Mayor, City of Redondo Beach
Don Knabe, Supervisor, County of Los Angeles

- **Elder Abuse – Identify, Prevent, Report:** Recognize the signs of physical, emotional and financial abuse. Learn how to get help, and where to report abusers.
Zachery Roman, Staff Development Specialist
Department of Community and Senior Services
- **Common Consumer Fraud:** Get tips on how to spot fraud targeting seniors, and learn how to protect yourself and where to get help if you become a victim.
Ann Stahl, Investigator, Federal Trade Commission
- **Planning Ahead-Advanced Health Directives:** Learn how to make your own health care decisions and protect your property and assets for your survivors.
Mitchell Karasov, Chair, Elder Law Committee
County of Los Angeles Bar Association

**Please complete your Evaluation Form.
Thank you for your participation!**

Smarter Seniors Forum

- **Conservatorships:** Who will take care of you if you can't take care of yourself? Learn the good and the bad about conservatorships, when they are needed, and how they can help you.

Fernando Plazola, Division Chief, Office of the Public Guardian
County of Los Angeles Department of Mental Health

- **Payday Loans: Don't Borrow Trouble:** You could be paying as much as 240% in annual interest. Beware of the high cost and risks. Learn your rights and other options for borrowing.

Jackie Willey-Sistrunk, SAIF Program, California Dept. of Corporations

- **Real Estate Fraud- Safeguard Your Home:** Protect your investment. Topics include recorded documents, foreclosures, refinancing and reverse mortgages.

Maritza Gutierrez, Supervising Investigator
County of Los Angeles Department of Consumer Affairs

- **Special Tax Programs for Seniors:** Learn what programs are available and how they can help you pay your property taxes.

Raymond Johnson, Assistant Operations Chief
County of Los Angeles Treasurer – Tax Collector

- **Identity Theft: How to Beat Your Evil Twin –** Learn to reduce the risk of someone stealing your identity or the equity in your home, how to repair the damage and where to get help.

Rigoberto Reyes, Chief Supervising Investigator
County of Los Angeles Department of Consumer Affairs

Smarter Seniors Pledge

- I ask questions and read documents before I sign
- I am stingy with my personal information
- I use my money wisely
- I report abuse
- I share my knowledge