

**Resources: ID Theft and Internet Safety
Consumer Action
Fall 2015**

1) Securing Your Wireless Network / Proteja su red inalámbrica

Federal Trade Commission

English: www.consumer.ftc.gov/articles/0013-securing-your-wireless-network

Spanish: www.consumidor.ftc.gov/articulos/s0013-proteja-su-red-inalambrica

2) Tips for Using Public Wi-Fi Networks / Redes wifi públicas

Federal Trade Commission

English: www.consumer.ftc.gov/articles/0014-tips-using-public-wi-fi-networks

Spanish: www.consumidor.ftc.gov/articulos/s0014-redes-wifi-publicas

3) Five Best VPN Service Providers

Lifehacker, Alan Henry, 3/23/14

<http://lifehacker.com/5935863/five-best-vpn-service-providers>

4) The Best VPN Services for 2015

PC Magazine, Fahmida Y. Rashid, 8/28/15

www.pcmag.com/article2/0,2817,2403388,00.asp

5) Phishing / Phishing

Federal Trade Commission

English: www.consumer.ftc.gov/articles/0003-phishing

Spanish: www.consumidor.ftc.gov/articulos/s0003-phishing

6) Hacked Email / Email pirateado

OnGuardOnline.gov

English: www.onguardonline.gov/articles/0376-hacked-email

Spanish: www.alertaenlinea.gov/articulos/s0376-email-pirateado

7) Avoid Scams / Evite estafas

OnGuardOnline.gov (list of various scams / lista de varias estafas)

English: www.onguardonline.gov/topics/avoid-scams

Spanish: www.alertaenlinea.gov/temas/evite-estafas

8) Common Online Scams / Estafas comunes en Internet

OnGuardOnline.gov (list of various scams / lista de varias estafas)

English: www.onguardonline.gov/articles/0002-common-online-scams

Spanish: www.alertaenlinea.gov/articulos/s0002-estafas-comunes-en-internet

9) What to Do if Your Email Is Hacked

AARP, Sid Kirchheimer, 5/1/15

<http://blog.aarp.org/2015/05/01/what-to-do-if-your-email-is-hacked>

10) Avoid these pitfalls of online shopping

Consumer Reports, October 2013

www.consumerreports.org/cro/magazine/2013/12/avoid-these-pitfalls-of-online-shopping/index.htm

11) Online Shopping Tips: E-Commerce and You /

El comercio electrónico y usted: Consejos para hacer compras en Internet

Privacy Rights Clearinghouse

English: www.privacyrights.org/online-shopping-tips-e-commerce-and-you

Spanish: www.privacyrights.org/spanish/pi23.htm

12) Privacy and Control for Social Media Users

Consumer Action

www.consumer-action.org/english/articles/privacy_and_control_for_social_media_users

13) Social Networking Privacy: How to be Safe, Secure and Social /

Privacidad en las redes sociales: cómo socializar con prudencia y seguridad

Privacy Rights Clearinghouse

English: www.privacyrights.org/social-networking-privacy

Spanish: www.privacyrights.org/spanish/pi35

14) Family Online Safety Institute

www.fosi.org

15) Protect Kids Online / Proteja a los niños en Internet

OnGuardOnline.gov (list of various resources / lista de varios recursos)

English: www.onguardonline.gov/topics/protect-kids-online

Spanish: www.alertaenlinea.gov/temas/proteja-a-los-niños-en-internet

16) SafeKids.com

Online safety and civility tips for teens

17) ConnectSafely.org

Internet safety tips for families and youth / Consejos para familias y jóvenes sobre la seguridad en Internet

English and Spanish: www.connectsafely.org/safety-tips-advice/

18) How to Erase Data on Your Mobile Device

Offers tips and links to instructions for erasing the information on your particular type of mobile device.

CTIA-The Wireless Association

www.ctia.org/your-wireless-life/consumer-tips/tips/how-to-erase-data-on-your-mobile-device

19) How to Make Sure Your Data is Wiped from Old Electronics

Offers instructions for wiping smartphones, tablets and laptops, including tips on avoiding incomplete deletions.

Money Talks News, 6/30/15

www.moneytalksnews.com/how-make-sure-your-data-wiped-from-old-electronics

20) Understanding Mobile Apps / Aplicaciones móviles: Qué son y cómo funcionan

Federal Trade Commission

English: www.consumer.ftc.gov/articles/0018-understanding-mobile-apps

Spanish: www.consumidor.ftc.gov/articulos/s0018-aplicaciones-moviles-que-son-y-como-funcionan

21) More fact sheets from Privacy Rights Clearinghouse:

Fact Sheet 18: Online Privacy: Using the Internet Safely

www.privacyrights.org/fs/fs18-cyb.htm

Fact Sheet 33: Identity Theft Monitoring Services

www.privacyrights.org/fs/fs33-CreditMonitoring.htm

Fact Sheet 6b: "Other" Consumer Reports: What You Should Know about "Specialty" Reports

www.privacyrights.org/other-consumer-reports-what-you-should-know-about-specialty-reports

22) Identity Theft / Robo de Identidad

Includes articles on fraud alerts and tax, medical, and child ID theft. / Incluye artículos sobre alertas de fraude y sobre el robo de identidad relacionado con impuestos, con cuidado médico, e infantil.

Federal Trade Commission

English: www.consumer.ftc.gov/topics/identity-theft

Spanish: www.consumidor.ftc.gov/temas/robo-de-identidad

23) Credit Freeze FAQs / Preguntas más frecuentes sobre el congelamiento de crédito

Federal Trade Commission

English: www.consumer.ftc.gov/articles/0497-credit-freeze-faqs

Spanish: www.consumidor.ftc.gov/articulos/s0497-preguntas-mas-frecuentes-sobre-el-congelamiento-de-credito

24) Guide to security freeze protection (includes state-by-state information)

Consumers Union

<http://consumersunion.org/research/consumers-unions-guide-to-security-freeze-protection>

25) IdentityTheft.gov / Robo de Identidad.gov

Federal resource for reporting and recovering from identity theft /

Información del gobierno federal para ayudarlo a reportar y recuperarse del robo de identidad

26) Guide for Assisting Identity Theft Victims (guide for attorneys)

Federal Trade Commission

www.consumer.ftc.gov/articles/pdf-0119-guide-assisting-id-theft-victims.pdf

27) ID Theft fact sheets on data breaches, theft of a deceased person's identity, child ID theft, medical ID theft and criminal ID theft

Consumer Action

www.consumer-action.org/outreach/articles/easy_to_print_fact_sheets_for_your_trainings

28) How to Complain / Cómo presentar una queja

Consumer Action

www.consumer-action.org/english/articles/how_to_complain

www.consumer-action.org/spanish/articles/how_to_complain_sp