

Consumer Action

www.consumer-action.org

Toll Free Numbers for California Lifeline Service

AT&T

AT&T Universal Lifeline Telephone Service	800-446-5651	English
(Lifeline eligibility information, recording only)	800-882-0521	Spanish
	888-765-1566	Chinese

Customer Service	800-310-2355	English
	800-870-5855	Spanish
	800-281-2288	Chinese
	800-651-5111	TTY

Verizon

Customer Service	800-483-4000	English
	800-743-2483	Spanish
	800-483-8688	Chinese
	800-974-6006	TTY

CALIFORNIA LIFELINE

California Lifeline Telephone Service Program (for starting a new Lifeline Service)	866-272-0349	English
	866-272-0350	Spanish
	866-272-0356	Chinese

California Lifeline Program (for checking the status of a Lifeline application as listed in the Certification Form)	877-858-7463	English/Spanish
	888-765-1566	Chinese
	888-858-7889	TTY Hotline

GOVERNMENT AGENCIES AND PROGRAMS

California Telephone Access Program (www.ddtp.org/CTAP)	800-806-1191	English (Voice)
	800-806-4474	English TTY
	800-949-5650	Spanish (Voice)
	800-896-7670	Spanish TTY

California Public Utilities Commission (CPUC)	800-649-7570	English
	415-703-1170	English
	415-703-1158	Fax