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\$50 registration fee

CONSUMER ACTION Health Is Wealth

A limited number of scholarships are available. To request a scholarship, email vtse@consumer-action.org.

Day 1 | A Consumer Action Virtual Convening

Sept. 29, 2020 | 1:30-3 PM ET

'Surprise' Medical Bills

The panel discussion will focus on the unexpected medical bills received by insured individuals who thought they were accessing covered medical services.

Convening presented by
Walmart

Medical Debt Collection

The discussion will center on the prevalent (and growing) problem of aggressive medical debt collection and the thousands of lawsuits being launched by hospitals around the country attempting to collect unpaid medical bills.

Coverage and Care: Innovative solutions

The discussion will include: Medicare Advantage programs that may offer additional coverage beyond that of original Medicare, such as dental, vision and hearing care, and transportation to medical providers; how newly uninsured and other uncovered consumers can access health care; tactics for low-income consumers to reduce medical debt; and tips for negotiating debt down to affordable levels.

Speakers and panelists will include representatives of Families USA, the National Consumer Law Center and the Better Medicare Alliance.

Day 2 | A Consumer Action Virtual Convening

Sept. 30, 2020 | 1:30-3 PM ET

Telemedicine and Telehealth

COVID-19 has thrust the issue of remote health care into the limelight. Is it here to stay? What barriers might prevent widespread acceptance after the pandemic? Panelists will discuss the effectiveness of and access to virtual medicine and health care; who can and cannot benefit; models for providing care; and if and when services are covered by health insurance.

Medical Data Protection

During the pandemic, surveys have found that consumers might be willing to share more health data in order to assist contact tracing and other public health initiatives. Panelists will discuss the privacy, security and minimization of health data; the conflict between public wellbeing and personal privacy rights; and the adequacy of federal health privacy law and state telemedicine laws.

Speakers and panelists will include representatives of Clover Health (a Medicare Advantage provider), the Mid-Atlantic Telehealth Resource Center and World Privacy Forum. As-yet-unconfirmed participants include emissaries from a telehealth platform provider.

Sept 30, 2020 | 3-3:30 PM ET

49th Anniversary Ceremony and Consumer Excellence Awards

Regulatory Award

Commissioner Jessica Altman *Pennsylvania Insurance Commission*

Media Award

Kaiser Health News

Community Award

Families USA

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