

Note: In compliance with San Francisco's shelter-in-place order, Consumer Action staff are working from home. As such, we will not be able to ship print publications until we can return to our office, projected for June 1st. Despite the delay, we are still accepting orders!

## PUBLICATIONS FROM CONSUMER ACTION

It will take three to four weeks for you to receive the materials. Agencies that are affiliate network members receive their first six bulk orders for free; otherwise there will be a \$15 shipping fee per 500 copies. We will send an invoice for you to approve the cost of your order before shipment. If you have any questions, please email [info@consumer-action.org](mailto:info@consumer-action.org).

*Learn more about Consumer Action Affiliate membership (<https://www.consumer-action.org/affiliate>).*

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### **Consumer Action News: Auto Recall Issue (Winter 2014-2015)**

*Available in English Only*

The record-breaking number of recalls over the past year prompted Consumer Action to create this auto recall primer to inform consumers how to protect themselves before they buy, borrow or rent an unrepaired used car.

In "What you need to know about automotive recalls," Consumer Action explains what responsibilities car manufacturers have when a vehicle contains a defective part, reveals where to hunt for "hidden" repair coverage and directs car buyers to a government website where they can search for safety recalls before purchasing a car.

The special issue also explains how consumers can recoup repair costs paid out of pocket before a recall was issued, and walks them through avoiding problems by buying the right car.

#### **Quantity**

*(Limit: 50 copies per agency)*