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Consumer Action News: Auto Recall Issue (Winter 2014-2015)

Available in English Only

The record-breaking number of recalls over the past year prompted Consumer Action to create this auto recall primer to inform consumers how to protect themselves before they buy, borrow or rent an unrepaired used car.

In "What you need to know about automotive recalls," Consumer Action explains what responsibilities car manufacturers have when a vehicle contains a defective part, reveals where to hunt for "hidden" repair coverage and directs car buyers to a government website where they can search for safety recalls before purchasing a car.

The special issue also explains how consumers can recoup repair costs paid out of pocket before a recall was issued, and walks them through avoiding problems by buying the right car.

Quantity

(Limit: 50 copies per agency)