

Note: In compliance with San Francisco’s shelter-in-place order, Consumer Action staff are working from home. As such, we will not be able to ship print publications until we can return to our office, projected for June 1st. Despite the delay, we are still accepting orders!

## PUBLICATIONS FROM CONSUMER ACTION

It will take three to four weeks for you to receive the materials. Agencies that are affiliate network members receive their first six bulk orders for free; otherwise there will be a \$15 shipping fee per 500 copies. We will send an invoice for you to approve the cost of your order before shipment. If you have any questions, please email [info@consumer-action.org](mailto:info@consumer-action.org).

**Learn more about Consumer Action Affiliate membership (<https://www.consumer-action.org/affiliate>).**

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<b>Publications</b>	Chinese	English	Korean	Spanish	Vietnamese
<p><b>Homeowners and renters insurance: What you need to know before and after a natural disaster (Brochure)</b>  <i>(Limit: 100 copies per language)</i></p> <p>With the majority of U.S. residents living in areas at risk of a natural disaster, most households need to seriously consider how they would recover from the loss of their home and possessions. This publication explains which disaster losses are—and are not—covered under a standard homeowners or renters insurance policy, how to make sure you are adequately insured, what steps to take to recover your losses after disaster strikes, and what your options are if your insurance falls short.</p>					
<p><b>FEMA spells federal disaster relief for homeowners and renters (Brochure)</b>  <i>(Limit: 100 copies per language)</i></p> <p>The Federal Emergency Management Agency (FEMA) offers a variety of programs to help victims of disasters repair, rebuild or replace their homes and possessions. This publication describes the types of FEMA assistance available to homeowners and renters and provides details about program eligibility and the application process. It also highlights the limitations of FEMA assistance and stresses the importance of purchasing adequate personal insurance coverage.</p>					
<p><b>Disaster insurance and FEMA assistance: Q&amp;A for homeowners and renters (Leader’s Guide)</b>  <i>(Limit: 5 copies)</i></p> <p>This backgrounder, written in Q&amp;A format, answers many questions about renters and homeowners disaster insurance coverage and FEMA programs that help victims recover from disaster-related losses.</p> <p><input type="checkbox"/> Please check this box if you need one copy of the lesson plan. (1 copy per agency)</p>					

Note: You can also download a PDF version of the brochures, leader’s guide, lesson plan and PowerPoint training slides from the Consumer Action website at [https://www.consumer-action.org/modules/module\\_disaster\\_coverage](https://www.consumer-action.org/modules/module_disaster_coverage).