

Medical Baseline Program

Savings and safety for customers with additional energy needs

PG&E's Medical Baseline Program is an assistance program for PG&E customers who need energy for certain medical needs.

The program includes:

- An additional monthly allotment of energy at a lower rate
- Extra notifications for Public Safety Power Shutoffs (PSPS) see reverse



Examples of Qualifying Medical Conditions and Devices:

- Asthma/Sleep Apnea
- Respirators
- Multiple Sclerosis
- Special Heating/Cooling Needs
- Motorized Wheelchairs
- IPPB/CPAP Machines
- Hemodialysis Machine



APPLY FOR PG&E'S MEDICAL BASELINE PROGRAM VISIT PGE.COM/MEDICALBASELINE TODAY!

- CHECK ELIGIBILITY REQUIREMENTS. Review the complete list of conditions and medical devices that qualify.
- FILL OUT AN APPLICATION FORM. Visit our web page to complete an online application form.
- HAVE YOUR MEDICAL PRACTITIONER **COMPLETE YOUR APPLICATION FORM.** A qualified medical practitioner needs to confirm your energy needs.

You can also print a copy of the application form by visiting pge.com/medicalbaseline.

Please send your completed application to:

PG&E Credit and Records Center Medical Baseline

> P.O. Box 8329 Stockton, CA 95208

For any questions, call: 1-800-743-5000

Extra PSPS Notifications

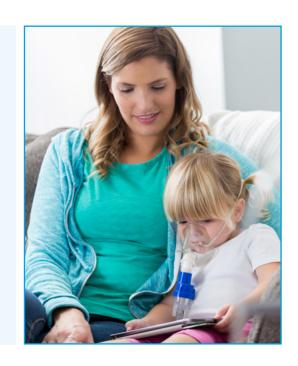
For public safety, we may need to turn off power during severe weather to help prevent wildfires. This is known as a PSPS.

PG&E provides extra notifications to Medical Baseline customers before and during a PSPS event.

We will call you or send a text message.

ANSWER THE PHONE AND SAY "HELLO" OR

REPLY "1" TO OUR TEXTS to let us know you
have received our notifications. If you do not
respond, we will attempt to notify you in person.



How Can You Prepare for a PSPS?



UPDATE YOUR CONTACT INFORMATION and language preference at pge.com/mywildfirealerts or call 1-866-743-6589.



PREPARE AND PRACTICE an emergency plan and review safety resources. safetyactioncenter.pge.com



SEE IF YOU QUALIFY
FOR A NO-COST BACKUP
PORTABLE BATTERY to
power critical medical devices.
pgebatteryprogram.com



FIND SUPPORT AND RESOURCES before, during and after a PSPS event.

pge.com/pspssupport



GET EXTRA HELP from the Disability Disaster Access and Resources Program. **disabilitydisasteraccess.org**



DISCOVER ADDITIONAL
RESOURCES such as food
replacements and information
on financial assistance.
pge.com/disabilityandaging



NEED EXTRA HELP BUT DON'T QUALIFY FOR MEDICAL BASELINE? If anyone in your home has a serious condition that could become life-threatening without power, self-certify for Vulnerable Customer status. Visit **pge.com/vcstatus**.



For translated support in over 250 additional languages, please contact PG&E at 1-866-743-6589.