

# Free Consumer Action Publications

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Publications	Quantity				
	Chinese	English	Korean	Spanish	Vietnamese
<p><b>You Make The Call: Selecting the Right Phone Services for You</b>  <i>Brochure available in Chinese, English, Korean, Spanish, and Vietnamese</i></p> <p>There are a variety of phones, communications methods, calling plans and carriers. This publication is designed to help you choose the equipment and services that best meet your needs.  <i>(Limit: 100 copies, per language, per agency)</i></p>					
<p><b>Phone Services Leader's Guide: Questions &amp; Answers About Landline, Wireless, and Voice Over Internet Protocol (VOIP) Phone Services</b>  <i>Leader's Guide only available in English</i></p> <p>This Leader's Guide, created by the national non-profit organization Consumer Action in partnership with AT&amp;T, can help answer some questions about how to choose the best phone service for each individual and household. The "Phone Services Leader's Guide" is part of a module that includes a multilingual companion brochure, "You Make the Call" (available in Chinese, English, Korean, Spanish and Vietnamese); a teaching plan for classes and seminars; PowerPoint slides and class activities.</p> <p><b>Note:</b> All orders for the "Leader's Guide" will include one companion "Training Guide" that may be copied as needed. It will help you set up a two-hour training on the "Phone Services". A PowerPoint presentation is also available. (It can be downloaded from the Consumer Action web site at <a href="http://www.consumer-action.org">http://www.consumer-action.org</a>)  <i>(Limit: 10 copies, per agency for English Leader's Guide)</i></p>					

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