#### HOUSING DISCRIMINATION SURVEY



# 1. Which part of the United States does your organization serve? (Feel free to check off more than one box.)

	Response Percent	Response Count
Northwest (AK, WA, OR and ID).	11.7%	64
West (HI, CA, NV and AZ).	27.7%	152
North Central (MT, WY, UT, CO, ND and SD).	4.7%	26
Southwest (NM, TX, OK, AR, and LA)	10.4%	57
Upper Midwest (MN, WI, IL, IN, MI, and OH	16.0%	88
Lower Midwest (IA, MO, KS and NE).	4.0%	22
South (MS, AL, GA, FL, SC, NC, TN, KY, USVI and Puerto Rico).	12.2%	67
Lower Atlantic (VA, WV, DC, MD, DE and PA)	14.8%	81
Upper Atlantic (NY and NJ)	6.9%	38
New England (CT, RI, MA, VT, NH and ME)	8.6%	47
	answered question	549
	skipped question	3

### 2. Does your community-based organization assist individuals who have housing discrimination complaints?

Response Count	Response Percent	
286	56.6%	Yes. (If "Yes," proceed to next and subsequent questions.)
219	43.4%	No. (If "No," move to end of survey.)
505	answered question	
47	skipped question	

## 3. Which of the following categories of individuals has your organization assisted with housing discrimination issues? (Feel free to check off more than one box.)

	Response Percent	Response Count
Race.	62.3%	185
Color.	45.8%	136
Nation of origin.	49.2%	146
Religion.	36.7%	109
Sex.	44.4%	132
Familial status (i.e., having children).	59.6%	177
Disability.	76.8%	228
	answered question	297
	skipped question	255

## 4. Which of the following types of housing discrimination have individuals aided by your organization encountered? (Feel free to check off more than one box.)

	Response Percent	Response Count
Refused opportunity to rent or buy housing.	72.2%	190
Refused opportunity to negotiate for housing.	42.6%	112
Subjected to different terms, conditions or privileges for sale or rental of a dwelling.	63.5%	167
Provided different housing services or facilities.	47.5%	125
Falsely told that housing is unavailable for inspection, sale, or rental.	50.2%	132
Refused information about mortgage loans.	19.8%	52
Subjected to different terms or conditions on a mortgage loan, such as different interest rates, points, or fees.	31.6%	83
Discriminated against in appraising of property.	15.2%	40
	answered question	263
	skipped question	289

## 5. Would you say that you have seen housing discrimination go up or down in the last two years?

	Response Percent	Response Count
They have increased significantly.	14.8%	44
They have increased somewhat.	24.8%	74
No change seen.	23.8%	71
They have decreased somewhat.	9.1%	27
They have decreased significantly.	1.7%	5
Don't know/not sure.	25.8%	77
	answered question	298
	skipped question	254

## 6. How serious would you say that housing discrimination is as a problem for the people you serve?

	Response Percent	Response Count
Very serious.	48.2%	146
Somewhat serious.	30.4%	92
Not very serious.	8.6%	26
Not serious at all.	2.6%	8
Don't know/not sure.	10.2%	31
	answered question	303
	skipped question	249

### 7. What do you think represents the <u>single</u> biggest source of possible housing discrimination for the people you serve?

	Response Percent	Response Count
Face to face interactions.	53.0%	159
Online advertising/postings.	7.7%	23
Print advertisements (such as those in newspapers).	2.7%	8
Other.	16.3%	49
Don't know/not sure.	20.3%	61
	answered question	300
	skipped question	252

8. What would you say is the level of awareness about housing discrimination rights among the individuals you serve?

	Response Percent	Response Count
Very high.	5.3%	16
Somewhat high.	21.2%	64
Somewhat low.	44.0%	133
Very low.	23.2%	70
Don't know/not sure.	6.3%	19
	answered question	302
	skipped question	250

## 9. Which of the following reasons do you think may discourage the people you serve from pursuing housing discrimination complaints? (Feel free to check off more than one box.)

	Response Percent	Response Count
Lack of knowledge about housing rights.	80.8%	249
Language barriers.	53.9%	166
Cultural issues, such as fear of the authorities.	59.4%	183
Legal status in the U.S.	41.6%	128
Lack of targeted education/outreach.	39.3%	121
Don't know how to fill out a complaint.	50.3%	155
Don't know where to file a complaint.	62.0%	191
None of the above.	3.9%	12
Don't know/not sure.	3.6%	11
	answered question	308
	skipped question	244

10. How interested is your organization in stepping up its efforts to work to combat housing discrimination hurting your members?

	Response Percent	Response Count
Very interested.	59.9%	187
Somewhat interested.	19.6%	61
Somewhat uninterested.	4.2%	13
Very uninterested.	1.3%	4
Don't know/not sure.	15.1%	47
	answered question	312
	skipped question	240