Michelle Singletary is a personal finance columnist for The Washington Post. Her award-winning column, "The Color of Money," appears twice a week in dozens of newspapers across the country and is syndicated by The Washington Post News Service and Syndicate. She is a frequent contributor to NPR and regularly appears on CNN’s weekend editions of New Day, CNN Newsroom, and “The Situation Room with Wolf Blitzer.” In 2020, The Washington Post celebrated her long and distinguished career at the paper with the Eugene Meyer Award, its highest journalistic honor.

Susan Grant is the director of consumer protection and privacy for the Consumer Federation of America. She works specifically in the areas of privacy, identity theft, online safety and security, telemarketing, electronic and mobile commerce, deceptive marketing, fraud, airline passenger rights, and general consumer protection issues. Grant conducts CFA’s annual consumer complaint survey and is a recognized authority on combating consumer fraud and deception. She also serves on the steering committee of the Transatlantic Consumer Dialogue, a policy forum for U.S. and European consumer organizations. Grant began her career in 1976, in the consumer protection division of the Northwestern Massachusetts District Attorney’s Office, and subsequently held positions at the National Association of Consumer Agency Administrators and the National Consumers League before joining the CFA staff in 2008.
Nikitra Bailey is senior vice president of public policy for the National Fair Housing Alliance (NFHA), where she directs, develops, implements, manages, and evaluates NFHA’s public policy programs, activities and initiatives. Prior to joining NFHA, Bailey served as an executive vice president at the Center for Responsible Lending (CRL), where she played an integral role in developing and driving the strategic direction of the organization’s consumer protection and fair lending agenda. Bailey is the author of numerous reports and articles and a frequent media contributor. She has also served as an expert witness to Congress on housing issues, and serves on numerous boards, including the CFPB Consumer Advisory Board (CAB). Bailey holds a J.D. from the University of Pittsburgh School of Law and a B.A. from Pennsylvania State University.

Graciela Aponte-Diaz is the director of federal campaigns for the Center for Responsible Lending, where she works to secure state support for federal policy initiatives. Aponte-Diaz first joined CRL in 2012, where she pioneered some of the most successful strategies in advocating for stronger payday borrower protections. In 2015, she joined the executive staff of Self-Help Federal Credit Union, CRL’s sister organization, to work on the development of a small-dollar loan designed to help low-income immigrants apply for DACA. Before joining CRL, Aponte-Diaz was the senior legislative analyst for the Wealth-Building Policy Project at the National Council of La Raza (NCLR), where she worked on housing policy and financial reform. Aponte-Diaz began her career working directly with community members as a housing counselor and as a community liaison. She received her bachelor’s degree in government and politics from the University of Maryland.
Panelists

Frederick Isasi
Executive Director, Families USA
Healthcare Policy Panelist

Frederick Isasi is executive director of Families USA, one of the nation’s leading nonprofit, nonpartisan healthcare advocacy organizations. Before joining FUSA, Isasi was a division director at the bipartisan National Governors Association and vice president and founder of the health policy department at the Advisory Board Company. Isasi also previously served as senior legislative counsel on health care for U.S. Senator Jeff Bingaman (D-NM). As a national thought leader and subject matter expert, Isasi has testified often at congressional hearings and is regularly featured in national media outlets. He holds a J.D. from Duke University School of Law, a Master of Public Health from the University of North Carolina, and a Bachelor of Science from the University of Wisconsin. A Cuban-American, Isasi is a proud member of the LGBTQ+ community and resides in Washington, D.C.

Caitriona Fitzgerald
Deputy Director, Electronic Privacy Information Center
Privacy Panelist

Caitriona Fitzgerald is deputy director at the Electronic Privacy Information Center (EPIC), a public interest research center established in 1994 to protect privacy, freedom of expression, and democratic values in the information age. Fitzgerald leads EPIC’s policy work, working to advance strong privacy, open government, and algorithmic fairness and accountability laws at both the state and federal level. She recently authored Grading on a Curve: Privacy Legislation in the 116th Congress, which sets out the key elements of a modern privacy law, including the creation of a U.S. Data Protection Agency. Before coming to EPIC, Fitzgerald served as chief of staff to Massachusetts State Senator Barry Finegold. She received her J.D. from Northeastern University School of Law and her B.A. in computer science from the State University of New York at Geneseo.
## Agenda

**November 16, 2021 1–2:30 p.m. (ET)**

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<tr>
<th>Time</th>
<th>Topic</th>
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<tr>
<td>1-1:15 p.m.</td>
<td>50 years of consumer protection</td>
<td>Michelle Singletary</td>
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<td>1:15-2:15 p.m.</td>
<td>Changemakers panel on systemic changes still needed in housing, credit, healthcare and data protection</td>
<td>Susan Grant</td>
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<tr>
<td></td>
<td>Housing</td>
<td>Nikitra Bailey</td>
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<td>2:15-2:30 p.m.</td>
<td>Audience Q&amp;A</td>
<td>Susan Grant</td>
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Plus, featured remarks from Senator Elizabeth Warren, Congresswoman Maxine Waters, FTC Commissioner Rohit Chopra and others.
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